



Raising Expectations: A State Scorecard on Long-Term Services and Supports for Older Adults, People with Physical Disabilities, and Family Caregivers is the first of its kind: a multi-dimensional approach to measure long-term services and supports (LTSS) system performance at the state level, both overall and along four key dimensions.

Scorecard Purpose: Public policy plays an important role in LTSS systems by establishing who is eligible for assistance, what services are provided, how quality is monitored, and the ways in which family caregivers are supported. Actions of providers, consumers, and other private sector forces also affect state performance, both independently and in conjunction with the public sector. The *Scorecard* is designed to help states improve the performance of their LTSS systems so that older people and adults with disabilities in *all* states can exercise choice and control over their lives, thereby maximizing their independence and well-being.

The *Scorecard* examines state performance across four key dimensions of LTSS system performance:

- Affordability and Access
- Choice of Setting and Provider
- Quality of Life and Quality of Care
- Support for Family Caregivers

Each dimension is composed of 3 to 9 data indicators, for a total of 25 indicators. All 50 states and the District of Columbia were ranked. Overall state rankings, including each state's quartile of performance in each of the four dimensions, are displayed below.

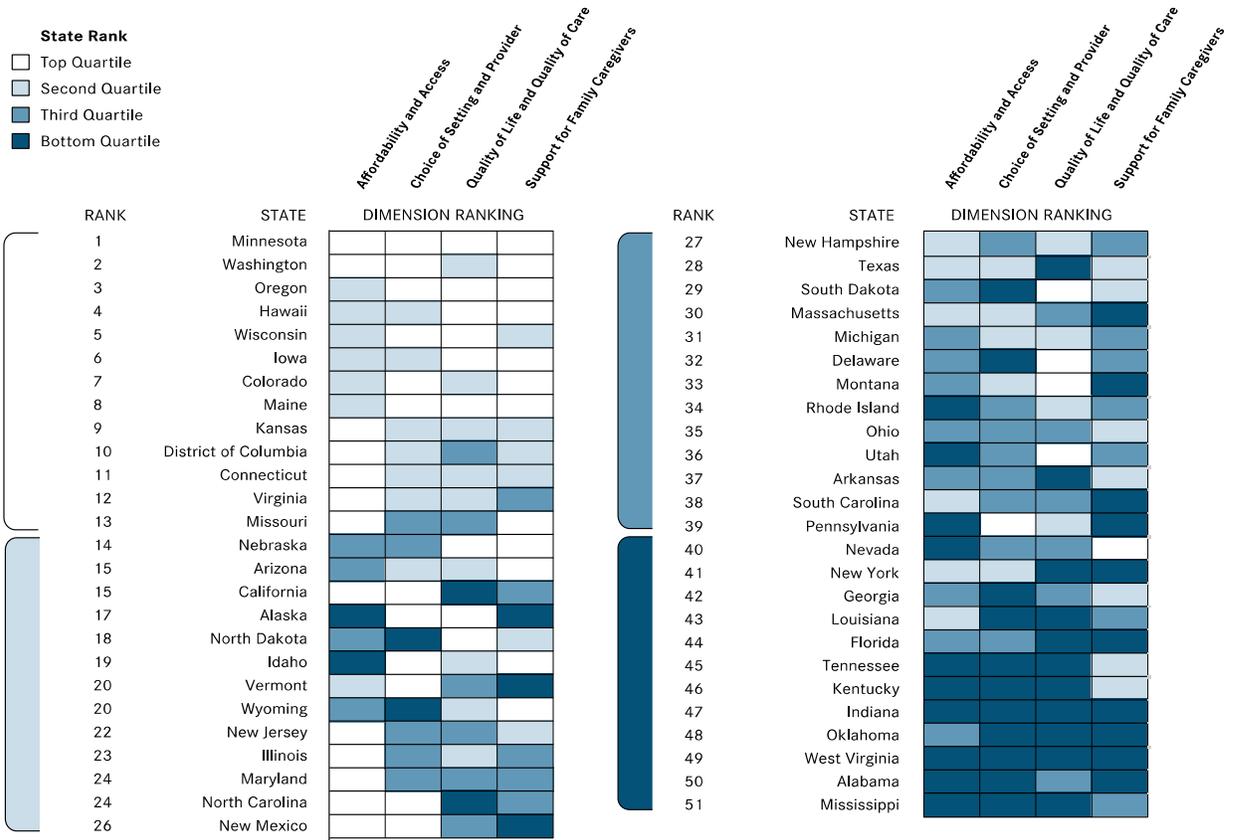
Major Findings: High-level findings of the Scorecard include:

- Leading states often do well across dimensions, but all have opportunities to improve.
- Wide variation exists within dimensions and indicators.
- State Medicaid policies dramatically affect consumer choice and affordability.
- Support for family caregivers goes hand in hand with other dimensions of high performance.
- The cost of LTSS is unaffordable for middle-income families.

How to Get the Full Report: The full report is available at www.longtermscorecard.org

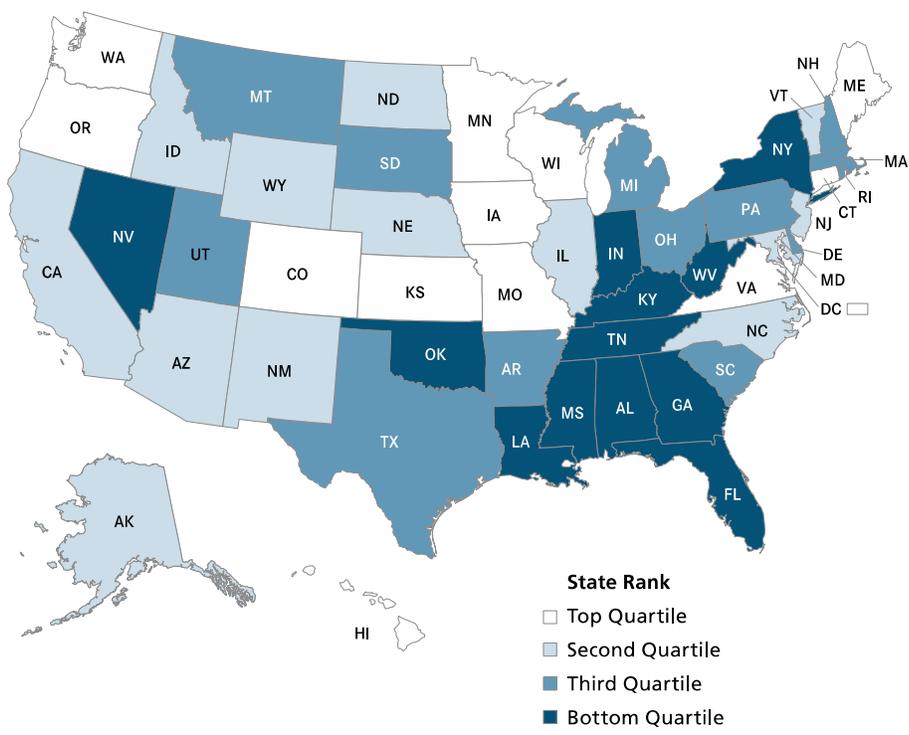
To order hard copy of the report, contact the AARP Public Policy Institute at (202)434-3890 or email jgasaway@aarp.org.

State Scorecard Summary of LTSS System Performance Across Dimensions



Source: State Long-Term Services and Supports Scorecard, 2011.

State Ranking on Overall LTSS System Performance



Source: State Long-Term Services and Supports Scorecard, 2011.